

1 *Excerpt from ELECTION RULES AND GUIDELINES*

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3
4 **GUIDELINES FOR ELECTION OF SENATE OFFICERS**

- 5
6 1. NEAC will distribute a Call for Senate Officers to full time (tenure line and temporary)
7 faculty by the end of the second week of March. The Call will include a list of current
8 Senators. Nominees for officers of the Senate must be either current voting members of the
9 Senate or eligible faculty who have served on the Senate in any capacity for two of the past
10 three years. The Call will request that nominations for secretary and chair-elect of the
11 Senate be sent to the Senate Office by the end of the third week of March. The Call will
12 request that faculty obtain permission of nominees prior to submitting their names.
13 Nominees for officers of the Senate shall be voting members of the Senate.
14
15 2. A sample ballot will be provided, and faculty will have one week to review and respond (end
16 of the fourth week of March). Faculty may make additional nominations or may request that
17 their name be removed from the ballot.
18
19 3. The Official Ballot for the Election of Senate Officers will be provided to the current Senate
20 members the first week of April, and will be due in the Senate office the beginning of the
21 third week of April. Senators will have one week to vote.
22
23 4. Senate Officers will be announced at the second to last Senate meeting of the Spring
24 semester.
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26 5. In the event that the chair-elect cannot assume the position of chair, an election for chair
27 will be held.

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PROGRAM REVIEW POLICY

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UNDER GRADUATE PROGRAMS' PROGRAM REVIEW
California State University San Marcos
DRAFT 4/9/2008

PURPOSE

The primary purpose of program review is to enhance the quality of teaching and learning. The program review process provides opportunity for programs to chart their progress on achieving their student learning outcomes, report upon their successes, and identify challenges.

The term “academic degree programs” refers to baccalaureate and Master’s degree programs; program review is not a review of the academic units that deliver these degree programs. Hence, the primary focus of program review is formative, rather than summative. Program review is geared toward clear articulation of student learning outcomes to be achieved in the program, the development of assessment instruments to measure these achievements, and the use of these assessments for continuous improvement in the academic degree program.¹

The responsibility for carrying out the program review process lies with faculty that deliver the curriculum for the particular degree program, and they are assisted in this endeavor by CSUSM staff and administration. The value of program review derives in part from the use of results in programmatic, collegiate and institutional planning, and in resource allocation decisions; yet, experience has shown that the greatest value is in opening and maintaining dialogues among the program faculty and between all of the parties (the academic unit and various administrative offices, etc.) whose cooperation is necessary for the delivery of a high-quality academic degree program.

Oversight for the review process at CSUSM is the responsibility of the Program Assessment Committee (PAC) of the Academic Senate. The Office of Academic Programs (OAP) and when appropriate the Dean of Graduate Studies, provide administrative support for the process.

The aim of this policy is to establish review processes that are set within realistic time-lines for completion of tasks, and that place minimal burdens on program budgets. Nevertheless, program review and planning are labor-intensive, time-consuming projects. In adopting this policy, the Academic Senate acknowledges the serious investments in time and effort that these processes entail, but the Senate stands committed to making assessment an important aspect of the campus culture. In order to realize this commitment, sufficient resources should be provided to programs under review, whose faculty must accept the greatest share of the task.

The program review process at CSUSM runs on a five-year cycle, as program review is the CSU San Marcos institutionalization of the Board of Trustees requirement that each campus review every academic degree program on a regular basis.² The Chancellor’s Office receives a summary statement of assessment results and how they have been used to improve academic

¹According to Board of Trustees policy (Agenda Item 1, September 11-12, 1990, Committee on Educational Policy report on Student Outcomes Assessment in the California State University), “The only legitimate purpose of assessing student outcomes is to improve teaching, learning, and academic advising at the individual, course, program, and/or institutional level.”

² The dates of scheduled Program Reviews can be found in the CSUSM Academic Master Plan, which is submitted to the Chancellor’s Office every January, and presented to the Board of Trustees in March.

69 degree programs. The actual program review reports themselves remain on campus in the Office
70 of Academic Programs and online as part of the Program Portfolios.

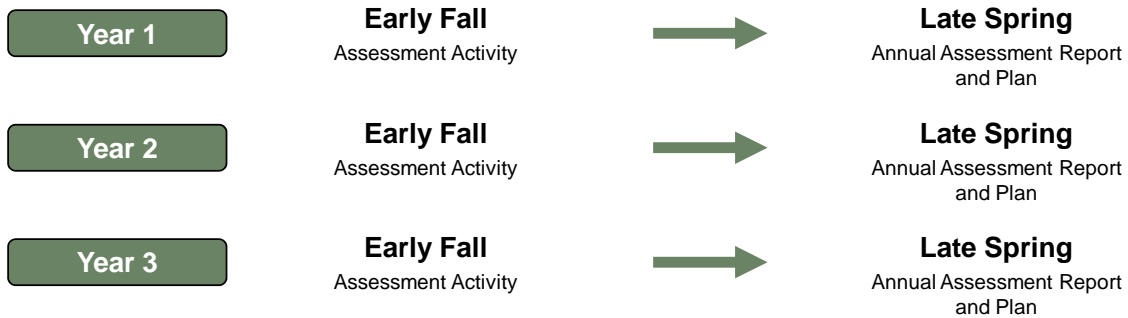
71
72 One outcome of the review process is a plan specifying goals and strategies for student learning
73 assessment and program improvement. For the next cycle of review, this plan becomes an
74 important point of focus. In time, as current reviews build upon their predecessors, program
75 review, learning assessment, and planning should become a significant and altogether routine
76 aspect of life at CSUSM.

77
78 **PROCESS**

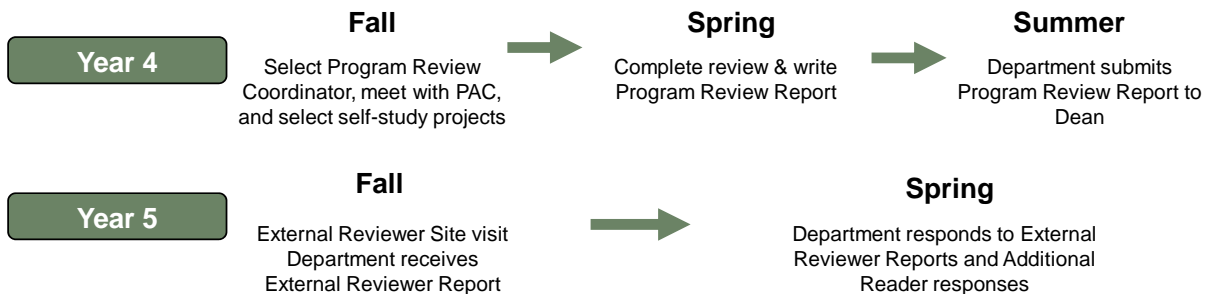
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PROGRAM REVIEW PROCESS

Annual Assessment



Assessment Review



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81
82 * Double- click on picture above for a full screen view

83
84 **CALENDAR OF ACTIVITIES- UNDERGRADUATE PROGRAMS**

85
86 **Year One**

87
88 The annual assessment process will consist of two parts. In the fall, all programs will conduct
89 assessment activities that provide evidence of student learning in key areas. In mid spring, all
90 graduate and undergraduate programs will submit an assessment report and planning document.
91 The report will include information about which programmatic student learning outcomes
92 (PSLOs) were assessed and how these findings will be used to improve their program. The
93 planning document will identify which learning outcome(s) will be the focus for assessment the

94 following fall, what assessment activities will be used, and what additional resources will be
95 needed, if any. A small amount of funds are available for programs to help with assessment
96 activities, such as the purchase of assessment materials, attending assessment conferences,
97 bringing in consultants, etc. Report forms, as well as related resources, materials and
98 suggestions are posted on the assessment web page (www.csusm.edu/assessment).
99

100 Completed Annual Assessment Reports are submitted electronically to the College Dean who
101 will review all submissions and then forward them to OAP. Departments that offer two degree
102 programs may address each program in separate responses; where appropriate, departments
103 offering a degree with several options may treat each option as if it were a separate program.³
104

105 **Year Two**

106
107 Again in fall of this second year the program will conduct assessments of student learning
108 outcomes selecting one or two outcomes that were not previously assessed. In mid-spring, all
109 programs will submit an assessment report of their findings and how they will use these findings
110 to make decisions regarding the program. Completed Annual Assessment Plan and Report are
111 submitted electronically to the College Dean who will review all submissions and then forward
112 them to OAP.
113

114 **Year Three**

115
116 Again in fall of this third year the program will conduct assessments of student learning
117 outcomes selecting one or two outcomes that were not previously assessed. In mid-spring, all
118 programs will submit an assessment report of their findings and how they will use these findings.
119 Completed Annual Assessment Plan and Report are submitted electronically to the College Dean
120 who will review all submissions and then forward them to OAP.
121

122 It is expected that during the three years of annual assessments all of the PSLOs will be assessed
123 to some degree. In preparation for year four, the program may begin to review the results of
124 these three years of student learning outcomes assessment as the information gathered from these
125 assessments will form a major component of the program review report.
126

127 **YEAR FOUR: FIRST SEMESTER**

128 **A. Program Notification**

129 Programs are notified by OAP of impending review, with copies to PAC, Academic Senate,
130 appropriate College Dean and other offices as appropriate.
131

132 **B. Program Preparation for Review**

- 133
134
135 1. Program faculty shall meet to plan strategies, divide labors, familiarize themselves
136 with the Program Review process, etc

³ Because the program review process also includes a Planning Report which outlines a three-year assessment it is expected that these annual assessment reports/plans will in time become less time-consuming.

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2. One faculty member is identified as the Program Review Coordinator and his or her name is forwarded to OAP.
 3. PAC will meet with the program faculty to discuss process and answer questions.
 4. Annual assessments reports are reviewed and conclusions discussed.
 5. Program mission statement, PSLOs and matrix are reviewed and revised to reflect changes at the program and course level. These three documents will be posted on the Program Portfolio web by the end of the first semester.

145 The department may use these probing questions to launch a discussion when completing step 5
146 above:

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161
- How is the curriculum working? Does each element in the curriculum contribute to achieving the PSLOs?
 - Are expectations articulated in the PSLOs appropriate (broad enough and deep enough)?
 - How do all of the parts of the curriculum work together? Examine the following:
 - Coherence and integration among all the parts.
 - Close alignment between courses and PSLOs (PSLOs are introduced, reinforced and practiced).
 - Scaffolding (all parts build on each other in a progressive, intentional way).
 - Scheduling of courses so that students can follow the best sequence (examine program roadmaps).
6. Program faculty should select one or two additional topics of self-study (see examples in Appendix B), or may be asked to address specific topics by the Program Assessment Committee based on the conclusions from the previous program review.

162 ***YEAR FOUR: SECOND SEMESTER- Early***

164 **Preparation of the Academic Degree Program Report and Planning Report**

165 The Program Review report should include a thorough discussion of programmatic student
166 learning outcomes and the corresponding assessments, and a self-study around the one or two
167 selected topics. It should be no longer than 15 single-spaced pages; 1” margins, 12 point Times
168 New Roman and may include appendices. The report concludes with a draft Planning Report.
169

170 **Outline for the Program Review Report and Planning Report**

171 **A. Introduction**

172 An introductory section should include a summary of the major strengths and
173 weaknesses, as well as a discussion of the design of the academic degree program.
174 Additionally the recommendations and conclusions from the previous program review
175 should be addressed.
176

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185
1. Summarize distinctive aspects of the academic degree program. Are they working as planned?
 2. How has the academic field corresponding to this major changed over the last decade? What changes are foreseen for the next decade?
 3. How is the program faculty preparing to respond to these changes?
 4. Summarize any changes made to the curriculum (at both the program- and course-levels) since the last Program Review. Explain how assessment played a part in the decision to make these changes.

- 186 5. (For baccalaureate degree programs requiring more than 120 semester units.) Unless a P-
187 form reducing the minimum requirement to 120 units has already been submitted, explain
188 why total unit requirements greater than 120 are justified.⁴
189

190 **B. Program Student Learning Outcomes (PSLOs)**

- 191 1. Do the PSLOs describe learning outcomes in terms of assessable student knowledge,
192 attitudes, skills, values, and/or personal growth?
193 2. Describe how the PSLOs have been reviewed as part of the annual assessment
194 process.
195 3. Was there a need to revise the current PSLOs to bring in greater scope or depth?
196 Please describe.
197 4. Are the PSLOs focused clearly on the types of learning (knowledge, attitudes, skills,
198 values, personal growth) students will acquire or develop while working toward a
199 degree in this discipline and at this level (undergraduate, master's)?
200

201 **C. Availability and Use of Program Student Learning Outcomes**

- 202 1. How are the PSLOs made available to students, staff and faculty (including adjunct
203 faculty)? How could they be distributed more widely?
204 2. How well are the PSLOs cited and used by faculty, advisors, and students?
205

206 **D. Student Learning Effectiveness**

- 207 1. To what extent are students achieving the expected knowledge, attitudes, values, and
208 skills stated in the selected PSLOs?
209 2. What evidence supports these conclusions?
210 a. What does the evidence show regarding how well students are achieving the
211 selected program learning outcomes? What are the demographic patterns of
212 student achievement (i.e. which students are learning at what levels)?
213 b. Are students learning more effectively in one or more areas than in others? What
214 accounts for this? What improvements could be made that might result in better
215 and more consistent learning outcomes in all the areas examined?
216 c. What changes are proposed for improving student achievement of selected PSLOs
217 and why?
218

219 **E. Assessment Procedures for PSLOs**

- 220 1. What methods were used to assess PSLOs? Briefly describe the three annual
221 assessment reports.
222 2. How do these assessment methods cover learning taught throughout the program's
223 curriculum and cover a variety of types of learning (knowledge, skills, values, etc.)
224 necessary for the degree?
225 3. How do these methods assess all kinds of student performance? Do they measure
226 achievement not only at the end of the program but at other points as well?
227 4. Is helpful, valid and reliable information obtained? Should something else
228 5. be done? Would it be useful to use more than one method of assessment?
229

230 **F. Additional Topics**

⁴ When the Board of Trustees amended Title 5 Regulations on September 19, 2000 to reduce the minimum total units required for a bachelor's degree from 124 to 120 semester units, the Trustees requested that the CSU put in place a process to review all programs to determine whether unit requirements could reasonably be reduced.

231 Program faculty should include one or two additional topics of self-study (See Appendix
232 B for examples), or may be asked to address specific topics by the Program Assessment
233 Committee based on the conclusions from the previous program review.
234

- 235 1. Describe the additional topics that have formed part of the program review self-study.
- 236 2. Why have these topics been chosen? How do they contribute to or detract from
237 student learning? How do they contribute to or detract from program effectiveness?
- 238 3. Describe departmental discussions, plans, recommendations or solutions proposed?
239

240 **G. Conclusion**

241 Please include conclusions regarding the program's progress on achieving student
242 learning outcomes, successes and challenges.
243

244 **The Planning Report**

245
246 The Planning Report defines where the academic degree program wants to be three to five years
247 hence and project changes that will be made to improve the quality of the academic degree
248 program which may include (but are not limited to) curricular changes at the course and/or
249 program level, pedagogical changes, technology changes, assessment changes, changes in
250 student profiles and preparation, and changes in staffing. It should inform the department's
251 future academic recruitment plans The Planning Report should reference any assessments that
252 have identified areas needing improvement and list steps to be taken to accomplish this goal.
253 Additionally it may also address actions that will be taken to preserve areas of strength. The
254 Planning Report must also describe the assessment plans for years 1-3 in the next program review
255 cycle.
256

257 The Planning Report will be initially submitted in draft form with the Report. It can be revised
258 and resubmitted after each stage of review if deemed appropriate to do so by the program
259 faculty. A final Planning Report is due at the end of the process to coincide with the program
260 response to the additional readers. This final Planning Report will be posted on the web as part
261 of the Program Portfolio and will be used as the basis for the three annual assessments as well as
262 a foundation for the next program review.
263

264 **SECOND SEMESTER- Late**

265 **A. Preparations for External Review**

266 Except for unusual situations approved by OAP and PAC, external review will be part of
267 all Program Reviews. The program faculty shall forward to OAP the names of at least
268 four individuals they wish to have considered as external reviewer(s). OAP will contact
269 these potential reviewers and other potential reviewers identified by OAP to obtain their
270 curriculum vitae, personal/professional relationships with faculty at CSUSM, prior
271 experience with assessment and program evaluation, and any other relevant information.
272 OAP, after consultation with the College Dean and the PAC, will select one /two external
273 reviewers and make arrangements for the site visit, (ideally, reviewers are to be selected
274 by consensus among all three parties). The external review is funded out of the OAP
275 budget.
276

277 **B. Submit Report to College Dean and OAP**

278 Once it is complete, the Report and draft Planning Report shall be submitted to
279 College Dean and OAP. The College Dean and the PAC begin review of the
280 documents, in order to offer the program preliminary guidance.

281
282 **YEAR FIVE: FIRST SEMESTER**

283
284 As early as possible this semester the External Reviewer(s) will be invited to campus. Generally
285 they are scheduled to meet with program faculty, attend classes and meet with students, meet
286 with the PAC and with appropriate administrators. These visits are scheduled by OAP in
287 consultation with the program.

288
289 **The role of the external reviewer**

290
291 The external review will be conducted shortly after completion of the Program Report and draft
292 Planning Report. The External Reviewer(s) will be provided with a copy of the Program
293 Portfolio and other relevant campus documents, the Program Report and draft Planning Report,
294 and a set of instructions describing CSUSM's Program Review process.

295
296 In conducting the review, the External Reviewer(s) will be requested to bear in mind the campus
297 Values, Mission and Vision Statements, and corresponding statements for colleges. The
298 Reviewer's report is part of a process intended to help guide future decisions about the program
299 under review, and should address the issues most important in this context of planning. Concrete
300 suggestions for improvement are expected. Additionally the External Reviewer(s) will be asked
301 to provide guidance and suggestions to the department on their draft Planning Report and
302 specifically the outline for the student learning assessments.

303
304 The External Reviewer(s) will submit the report directly to OAP who will forward the report to
305 program faculty. Program faculty will have an opportunity to submit a written response to the
306 External Reviewer's report, and these documents will be included in the final package of
307 documentation. Upon completion of the program's response, copies of the report and response
308 will be sent to PAC and the program's College Dean.

309
310 **YEAR FIVE: SECOND SEMESTER**

311
312 **A. Consultation with PAC, Additional Readers, and Other Relevant Parties**
313 PAC and the program's College Dean will review the Report and draft Planning
314 Report, the External Reviewer's report, and the program's response to it (including,
315 when applicable, a revised draft of the Planning Report). These readers offer the
316 program a preliminary evaluation. The **additional readers** (the Provost, the Dean of
317 Library, the Dean of Instructional and Information Technology, the Director of
318 Planning, Design and Construction) may also comment.⁵ Upon receipt of these
319 commentaries, program faculty will have an opportunity to respond in writing;
320 however the program is not required to respond. To ensure that all commentaries and
321 program faculty responses are included in the final package of Program Review
322 documentation, these commentaries and responses are routed through OAP.
323

⁵ The materials are routed to these additional readers primarily for dissemination of planning information. Responses from these additional readers are welcome, but not required.

324 Ideally, this stage of the process is the appropriate time for sustained conversation
325 between all parties in the process. By the end of the semester, this cycle of
326 preliminary review, commentary, and program response and a final Planning Report
327 should be completed, and OAP will have received all documentation necessary for
328 PAC to conduct the final review.

329
330 **B. Program Assessment Committee Review**

331 Program Assessment Committee compiles summaries of the various program reviews
332 for the current cycle which are sent as information items to the Academic Senate.
333 Upon Senate receipt, the report summaries are sent to the Provost who forwards a
334 report to the CSUSM President's Office, and a report to the CSU Chancellor's Office
335 for presentation to the CSU Board of Trustees.

336
337 Should the case arise where the PAC finds that the Program Review report fails to
338 document satisfactory program viability, PAC will also send to the Senate a motion
339 recommending the formation of an Ad Hoc Program Review Committee (AHPRC;
340 see Appendix C.)

341
342 **C. Program Review Follow-Up**

343 When PACs report is given to the Academic Senate, the current Program Review
344 cycle is concluded and the next cycle begins. During the first three years of the next
345 cycle, program faculty should make every reasonable effort, as resources permit, to
346 continue the planned assessments of student learning and to realize any other
347 improvements outlined in its final Planning Report. The substance of that Planning
348 Report will serve as an important point of focus for the next cycle of Program
349 Review. College and University administrators should work with program faculty,
350 over the course of these three years of assessment to ensure that sufficient resources
351 are provided.

352
353 **SUBSTITUTION OF AN ACCREDITATION REPORT**

354
355 Any currently accredited academic program may request to substitute the accreditation report for
356 a program review.

357
358 The PAC, in consultation with the Department, the OAP, the College Dean, and/or the Provost,
359 will determine whether or not to accept an accreditation report in lieu of a review.

360
361 In agreeing to accept an accreditation report in lieu of a review the program must prepare an
362 executive summary guiding the PAC and the additional reviewers, to those parts of the
363 accreditation report that address the student learning outcomes and the assessment of these
364 outcomes by the program. In other words the PAC must clearly understand what the program
365 student learning outcomes are, how they are integrated into the program curriculum, how the
366 program systematically assesses these learning outcomes, and how the results of the assessments
367 are used to improve the curriculum.

368
369
370 **Appendix A: Program Portfolio/ Data Notebook**

371 The Program Portfolio includes the following information organized on a website found via the
372 campus assessment website (www.csusm.edu/assessment) and updated during the fourth and

373 fifth year of the program review cycle. The Programs should review all contents in their portfolio
374 and will be asked to provide some of the information. The Data Notebook includes additional
375 information gathered for the department and the external reviewer(s) that is available on the
376 website but has restricted access. These items are marked with a carrot (^). Additional items in
377 the Data Notebook are generally available campus documents that have been specifically added
378 to facilitate the external review. These are marked with a dollar sign (\$).

379

380 The program portfolio consists of the following information:

381

382 I. Background materials provided by the Office of Academic Programs

383 A. Program Review Information

384

1. Program Review Procedures (\$)

385

2. Selected materials from Previous Program Review Cycle

386

a. Program's Report and Planning Report

387

b. External Reviewer's Report(^)

388

c. Dean's Comments(^)

389

d. Campus Report to Chancellor's Office

390

e. PAC Report to Program

391

B. Campus Information (\$)

392

1. Campus Values, Mission and Vision Mission Statements

393

2. Campus Strategic Goals and Objectives

394

3. Campus Student Profile Data (such regularly produced demographic data for all
395 students on campus as age, ethnicity, gender, residency, major, average credit
396 hour load, etc.)

397

C. Curriculum

398

1. Catalog Description of Program

399

2. Course syllabi

400

3. Program Proposal Forms submitted since previous Program Review. (^)

401

4. Course frequency and enrollment data for courses related to the degree program
402 over the last four years

403

D. Students in the Major

404

1. Numbers of Majors and Degrees Awarded

405

2. Full-time Equivalent Student (FTES) and Student to Faculty Ratio (SFR) Data

406

3. Major Student Profile Data (such regularly produced demographic data for
407 students in the major as age, ethnicity, gender, residency, average credit hour
408 load, etc.)

409

4. Graduate Profile Data (such regularly produced demographic data for graduates
410 of the program as age, ethnicity, gender, residency, time-to-degree, etc.)

411

5. For Graduate Degree Programs:

412

a) Annual enrollment history*

413

b) Dropout rate* and reasons for non-completion

414

c) Undergraduate GPA

415

d) Selectivity*-(selection criteria and admission to application ratio)

416

e) Graduate student/faculty ratio*

417

f) List of Master's Theses/Projects

418

g) Entrance exams (GRE, GMAT, LSAT, etc) scores

419

h) Placement data for doctoral programs

420

i) Number of degrees awarded annually*

421 j) Teaching Assistants /Research Assistants headcounts and percent
422 employment

423 *Available from Institutional Planning and Analysis (IPA)

424

425 E. Program Faculty

426 1. List of Tenured/Tenure-Track Faculty (name, rank/step at appointment, current
427 rank/step) (\$)

428 2. Demographic Data on All Program Faculty (e.g., gender/ethnicity/rank) (\$)

429 F. Resources

430 1. Statement of Extent of Library Support (provided by Library)

431 2. Statement of Extent of Instructional and Information Technology Services
432 Support (provided by IITS)

433 3. College Budget for most current year (to be replaced by the budget of the
434 Academic Affairs Division for “College-wide” degree programs) (\$)

435

436 II. Background materials provided by the program faculty.

437 A. Program Faculty

438 1. Mission Statement of the academic unit offering the degree program

439 2. Curriculum Vitae of Tenured/Tenure-Track Faculty (\$)

440 3. List of Temporary Faculty for most recent academic year augmented with
441 academic credentials or curriculum vitae for most recent academic year (\$)

442 B. Program Resources

443 1. Budget for most current year of the academic unit offering the degree program
444 (\$)

445 2. List of Grants/Awards received by program faculty in the preceding five-year
446 period (\$)

447

448 III. Self Study and Planning Report [written by program faculty]

449 A. Program Review Report

450 B. Matrix of programmatic student learning outcomes and courses where they are
451 taught/assessed

452 C. Planning Report

453

454

455 **Appendix B: EXAMPLES OF POSSIBLE TOPICS INCLUDE:**

456 **Student Readiness**

457 1. Have entry-level requirements for the major been adjusted since the last Program
458 Review?

459 2. How ready are incoming freshmen (respectively, transfer students, and beginning
460 graduate students) to begin lower-division (respectively, upper-division, and graduate)
461 coursework in the major?

462 3. Please describe any relations that program faculty have with counterparts at local high
463 schools, community colleges, and nearby four-year institutions, that are used to improve
464 the readiness of arriving students.

465

466 **Graduates**

467 1. Are graduates well-prepared to begin in their chosen careers or in advanced study?

468 2. What program improvements might enhance the preparation of graduates?⁶

469

470 **Advising and Mentoring**

- 471 1. Describe academic advising procedures in the major.⁷
- 472 2. Describe how students in the major are made aware of career opportunities.
- 473 3. Describe the quality and quantity of student contact with the program faculty.⁸

474

475 **Enrollments**

- 476 1. Analyze enrollment trends in the number of majors, including data on how long it takes
- 477 students to graduate.
- 478 2. Does the major have a sufficient student base to be able to offer required courses often
- 479 enough to allow students to make rapid progress toward completion of their degrees?
- 480 3. What measures are taken to ensure timely academic progress of students, and how
- 481 effective are these?
- 482 4. If program faculty have relations with counterparts at local high schools, community
- 483 colleges, and nearby four-year institutions, how are these used to attract majors?

484

485 **Pedagogy and Instruction** (Throughout, cite course syllabi where appropriate.)

- 486 1. How do the research and creative activities of the program faculty manifest themselves in
- 487 the academic degree program?⁹
- 488 2. How are different modes of instruction used in the major? In particular, describe how
- 489 students are encouraged to become active participants in the learning process¹⁰ and how
- 490 technology is used.¹¹
- 491 3. Is the academic degree program offered—in whole or in part—off-campus? If so, how is
- 492 the quality of the off-campus program maintained?
- 493 4. Explain how course staffing is determined by faculty expertise, rank and status (regular
- 494 versus adjunct).
- 495 5. In courses with multiple sections/instructors, how are the sections coordinated?

496

497 **Resources**

- 498 1. Comment on the adequacy of library resources for achieving student learning outcomes.
- 499 2. Comment on the adequacy of computing resources for achieving student learning
- 500 outcomes.
- 501 3. Comment on the adequacy of laboratories (if appropriate) for achieving student learning
- 502 outcomes.

⁶ According to the November 1997 Academic Senate of the California State University report on Baccalaureate Education in the California State University, “CSU baccalaureate education provides graduates with the knowledge, skills, and social perspective necessary to succeed in their chosen careers or in advanced study.”

⁷ From Agenda Item 1, September 11-12, 1990, Committee on Educational Policy report on Student Outcomes Assessment in the California State University: “Each academic department should utilize information about how well students are meeting overarching goals ... to advise students at key points in the major.”

⁸ From the CSUSM Vision Statement: “In its teaching and student services, CSUSM will combine the academic strengths of a large university with the close personal interactions characteristic of smaller institutions.”

⁹ From the CSUSM Mission Statement: “Students work closely with a faculty of active scholars and artists whose commitment to sustained excellence in teaching, research, and community partnership enhance student learning.”

¹⁰ From the CSUSM Mission Statement: “California State University San Marcos focuses on the student as an active participant in the learning process.”

¹¹ From the CSUSM Mission Statement: “The university offers rigorous undergraduate and graduate programs distinguished by ... innovative curricula.” From the CSUSM Vision Statement: “California State University San Marcos will become ... known for ... improving learning through creative uses of technology.”

- 503 4. Comment on the adequacy of other facilities and resources for achieving student learning
504 outcomes.
505

506 **Extracurricular Activities**

- 507 1. Describe any extracurricular or co-curricular experiences and activities (for example,
508 student clubs and organizations, student involvement in research, etc.)
509 2. What is the level of participation by majors in these activities, both in terms of numbers
510 of students and depth of commitment?
511

512 **Appendix C: Procedures Pertaining to the Ad Hoc Program Review Committee**
513

514 In cases where the Senate elects to convene an Ad Hoc Program Review Committee (AHPRC),
515 the following policies and procedures will govern the formation and activities of the Committee:
516

- 517 • The Senate Executive Committee will instruct NEAC to conduct an election of the
518 AHPRC membership. This election should occur by February 15 of the year following
519 the Senate’s decision to convene the committee. All full time faculty of the University
520 will be eligible to vote in the election, including those members of the program to be
521 reviewed by the AHPRC.
- 522 • Only tenured faculty will be eligible to run for seats on the AHPRC, excluding all faculty
523 from the program to be reviewed.
- 524 • Composition of the AHPRC is determined as follows. Five voting members will be
525 elected to serve on the Committee: two representatives from the college in which the
526 program under review is housed (when the degree program is a “College-wide” program,
527 these representatives are selected at-large from the other colleges and Library); one
528 representative from each of the other colleges; one representative from Library. The
529 committee will also include one non-voting member, a delegate of the Office of the
530 VPAA. Voting members will select a chair from among their ranks.
- 531 • In case of any seats left vacant by the election, the Chair of the Academic Senate will
532 appoint members to those seats, in consultation with the respective College Dean and the
533 VPAA.
- 534 • The AHPRC is charged with the following tasks: to review all Program Review
535 documents pertaining to the program under review; to conduct a “site visit” to the
536 program, to consult with that program and clarify further the shortcomings and strengths
537 of the program; to consult with other appropriate bodies involved in governance of
538 academic programs (e.g., UCC, BLP, College and University administrators, College
539 committees, etc.); to prepare a report to the Academic Senate detailing its evaluation of
540 the program; and to make a final recommendation to the Academic Senate as to whether
541 the program/unit should be:
 - 542 Continued,
 - 543 Placed on probation for 3 years,
 - 544 Suspended for 2 years, or
 - 545 Discontinued
- 546 • The Academic Senate will vote on the report and recommendations of the AHPRC. The
547 report and results of the Senate vote will be forwarded to the respective college Dean and
548 VPAA for review in order to consider the support needed for implementation of the
549 improvement plan for the academic program in situations where the program is not
550 discontinued.

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- In organizing its activities and clarifying its mission, the AHPRC will take additional guidance from the CSU “Policy on Discontinuance of Academic Degree Programs.

GRADUATE PROGRAMS' PROGRAM REVIEW
California State University San Marcos
DRAFT 4/9/2008

PURPOSE

The primary purpose of program review is to enhance the quality of teaching and learning. The program review process provides opportunity for programs to chart their progress on achieving their student learning outcomes, report upon their successes, and identify challenges.

The term “academic degree programs” refers to baccalaureate and Master’s degree programs; program review is not a review of the academic units that deliver these degree programs. Hence, the primary focus of program review is formative, rather than summative. Program review is geared toward clear articulation of student learning outcomes to be achieved in the program, the development of assessment instruments to measure these achievements, and the use of these assessments for continuous improvement in the academic degree program.¹²

The responsibility for carrying out the program review process lies with faculty that deliver the curriculum for the particular degree program, and they are assisted in this endeavor by CSUSM staff and administration. The value of program review derives in part from the use of results in programmatic, collegiate and institutional planning, and in resource allocation decisions; yet, experience has shown that the greatest value is in opening and maintaining dialogues among the program faculty and between all of the parties (the academic unit and various administrative offices, etc.) whose cooperation is necessary for the delivery of a high-quality academic degree program.

Oversight for the review process at CSUSM is the responsibility of the Program Assessment Committee (PAC) of the Academic Senate. The Office of Academic Programs (OAP) and when appropriate the Dean of Graduate Studies, provide administrative support for the process.

The aim of this policy is to establish review processes that are set within realistic time-lines for completion of tasks, and that place minimal burdens on program budgets. Nevertheless, program review and planning are labor-intensive, time-consuming projects. In adopting this policy, the Academic Senate acknowledges the serious investments in time and effort that these processes entail, but the Senate stands committed to making assessment an important aspect of the campus culture. In order to realize this commitment, sufficient resources should be provided to programs under review, whose faculty must accept the greatest share of the task.

The program review process at CSUSM runs on a five-year cycle, as program review is the CSU San Marcos institutionalization of the Board of Trustees requirement that each campus review every academic degree program on a regular basis.¹³ The Chancellor’s Office receives a summary statement of assessment results and how they have been used to improve academic

¹²According to Board of Trustees policy (Agenda Item 1, September 11-12, 1990, Committee on Educational Policy report on Student Outcomes Assessment in the California State University), “The only legitimate purpose of assessing student outcomes is to improve teaching, learning, and academic advising at the individual, course, program, and/or institutional level.”

¹³ The dates of scheduled Program Reviews can be found in the CSUSM Academic Master Plan, which is submitted to the Chancellor’s Office every January, and presented to the Board of Trustees in March.

597 degree programs. The actual program review reports themselves remain on campus in the Office
598 of Academic Programs and online as part of the Program Portfolios.

599
600 One outcome of the review process is a plan specifying goals and strategies for student learning
601 assessment and program improvement. For the next cycle of review, this plan becomes an
602 important point of focus. In time, as current reviews build upon their predecessors, program
603 review, learning assessment, and planning should become a significant and altogether routine
604 aspect of life at CSUSM.

GRADUATE PROGRAMS

607 Recognizing the different and unique nature of graduate programs the following guidelines have
608 been developed.

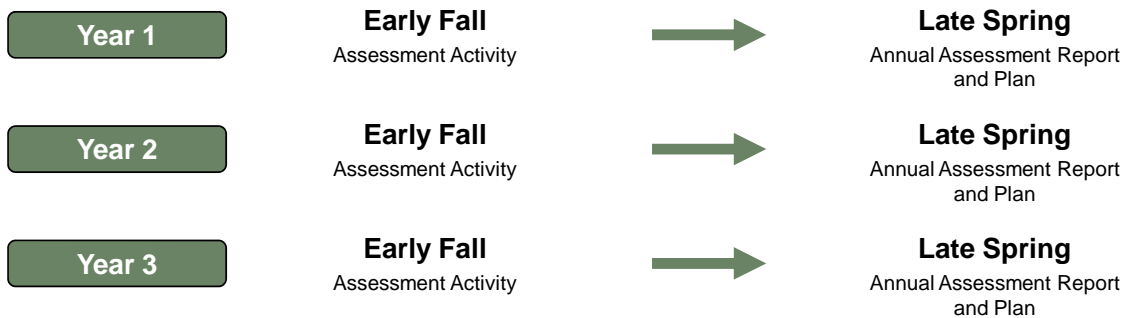
Calendar

611 Graduate Program will follow the same basic calendar as the undergraduate review process
612 unless the department requests a different cycle for the graduate review. The maximum delay
613 that the PAC will allow is three years. The request for postponement may be influenced by the
614 interrelationships between the graduate and undergraduate programs. Understanding that there
615 may be overlap and blending between the undergraduate and the graduate programs, this section
616 will focus solely on graduate programs.

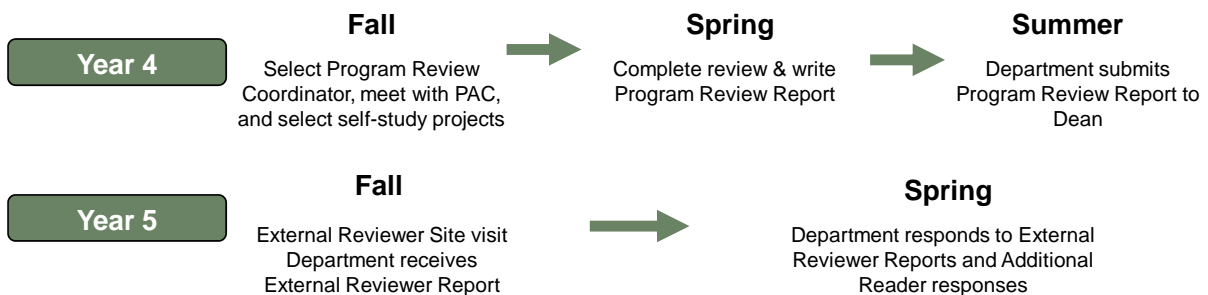
PROCESS

PROGRAM REVIEW PROCESS

Annual Assessment



Assessment Review



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621 * Double-click on the picture above for a full screen view

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CALENDAR OF ACTIVITIES- GRADUATE PROGRAMS

Year One

The annual assessment process will consist of two parts. In the fall, all programs will conduct assessment activities that provide evidence of student learning in key areas. In mid spring, all graduate programs will submit an assessment report and planning document. The report will include information about which programmatic student learning outcomes (PSLOs) were assessed and how these findings will be used to improve the program. The planning document will identify which learning outcome(s) will be the focus for assessment the following fall, what assessment activities will be used, and what additional resources will be needed, if any. A small amount of funds are available for programs to help with your assessment activities, such as the purchase of assessment materials, attending assessment conferences, bringing in consultants, etc. Report forms, as well as related resources, materials and suggestions are posted on the assessment web page (www.csusm.edu/assessment).

Completed Annual Assessment Reports are submitted electronically to the College Dean who will review all submissions and then forward them to OAP.

Year Two

Again in fall of this second year the program will conduct assessments of student learning outcomes selecting one or two outcomes that were not previously assessed. In mid-spring, all programs will submit an assessment report of their findings and how these findings will be used. Completed Annual Assessment Plan and Report are submitted electronically to the College Dean who will review all submissions and then forward them to OAP.

Year Three

Again in fall of this third year the program will conduct assessments of student learning outcomes selecting one or two outcomes that were not previously assessed. In mid-spring, all programs will submit an assessment report of their findings and how they will use these findings to improve their program. Completed Annual Assessment Plan and Report are submitted electronically to the College Dean who will review all submissions and then forward them to OAP.

It is expected that during the three years of annual assessments all of the PSLOs will be assessed to some degree. In preparation for year four, the program may begin to review the results of these three years of student learning outcomes assessment as the information gathered from these assessments will form a major component of the program review report.

YEAR FOUR: FIRST SEMESTER

A. Program Notification

Programs are notified by OAP of impending review, with copies to PAC, Academic Senate, appropriate College Dean and other offices as appropriate.

B. Program Preparation for Review

- 671 1. Program faculty shall meet to plan strategies, divide labors, familiarize themselves
672 with the Program Review process, etc
673 2. One faculty is identified as the Program Review Coordinator and his or her name is
674 forwarded to OAP.
675 3. PAC meets with the program faculty to discuss process and answer questions.
676 4. Annual assessments reports are reviewed and conclusions discussed.
677 5. Program mission statement, PSLOs and matrix are reviewed and revised to reflect
678 changes at the program and course level. These three documents are posted on the
679 Program Portfolio web by the end of the first semester.
680

681 To begin the review process the department may want to consider some of the “big ideas” related
682 to the program in order to set the context for the program review. It might be helpful not to
683 consider the specifics of the program but rather to use this time to engage in a self-study and
684 thoughtful reflection. Questions to consider include the following:
685

- 686 • What has been the process for developing, reviewing and/or revising, the statement of
687 purpose for the graduate program?
- 688 • What are the outcomes? Is the department achieving this mission or purpose? If the
689 department feels that the purpose is not being met, what steps are being taken?
- 690 • Are exit interviews conducted? What are the results of these?
- 691 • What changes have been made to the program since the last review?
- 692 • How is the program being changed to reflect any new trends in the field?
- 693 • Discuss the availability of appropriate curriculum at master’s level, the deployment of
694 faculty in the graduate program, and the culminating experience. What is the nature
695 of the activity? How is this activity assessed to determine if it is meeting its goals?
- 696 • Do the departmental discussions, and the information gathered, support the current
697 statement of purpose or are changes needed? Are there areas where improvement is
698 necessary? If so, discuss what steps are planned for improvement?
699

700
701 **YEAR FOUR: SECOND SEMESTER- Early**
702

703 **Preparation of the Academic Degree Program Report and Planning Report**

704 The Program Review report should include a thorough discussion of programmatic student
705 learning outcomes and the corresponding assessments and a self-study around selected topics. It
706 should be no longer than 15 single-spaced pages; 1” margins, 12 point Times New Roman. The
707 report concludes with a draft Planning Report.
708

709 **Outline for the Program Review Report and Planning Report**
710

711 **A. Introduction**

712 An introductory section should include a summary of the major strengths and
713 weaknesses, as well as a discussion of the design of the academic degree program.
714 Additionally the recommendations and conclusions from the previous program review
715 should be addressed.
716

717 **B. Program Review Report**

718 The Program Review Report (page limit: 15 single-spaced pages; 1” margins, 12 point
719 Times New Roman) should include the following:

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1. *Statement of Purpose*

Present the statement of purpose, including goals and objectives for the graduate program. List the program student learning outcomes (PSLOs).

2. *Assessment*

Describe the assessments used to measure the department's performance on goals and objectives and to measure student learning outcomes. Include an explanation of how the department is or is not achieving its purpose. If the purpose is not being met, please describe the steps being taken.

Every Master's Program is required by Title 5 to have a culminating experience: a thesis, a project, and/or a comprehensive examination. What is the culminating experience in the program, and what does the department intend its students to know and be able to do as a result of successfully completing the culminating experience? How do the results of the culminating experience shed light on how well the student learning outcomes and the goals of the program are being achieved?

3. *Status*

- Describe the status of the program, based on the information provided in the program portfolio (outlined below)
- Discuss alumni of the program. (for example: in terms of those enrolled in doctoral programs, in masters' level employment, engaging in masters' level productivity, such as publishing and presenting professionally)

4. *Resources*

- Describe resources (faculty, materials, etc.) that are appropriate to support the program, and explain why additional resources might be needed.
- Deployment of faculty: e.g., is the current system working, are there other needs or any other faculty issues that need to be discussed?

5. *Future Directions*

- Discuss future directions and proposed changes based on this program review.
- Discuss areas identified for improvement and discuss strategic steps to improve student success.
- Explain how departmental discussions and information gathered support the current statement of purpose or explain any needed changes.

C. Conclusion

Please include conclusions regarding your program's progress on achieving student learning outcomes, successes and challenges.

The Planning Report

The Planning Report defines where the academic degree program wants to be three to five years hence and project changes that will be made to improve the quality of the academic degree program which may include (but are not limited to) curricular changes at the course and/or

769 program level, pedagogical changes, technology changes, assessment changes, changes in
770 student profiles and preparation, and changes in staffing. It should inform the department's
771 future academic recruitment plans The Planning Report should reference any assessments that
772 have identified areas needing improvement and list steps to be taken to accomplish this goal.
773 Additionally it may also address actions that will be taken to preserve areas of strength. The
774 Planning Report must also describe the assessment plans for years 1-3 in the next program review
775 cycle.

776
777 The Planning Report will be initially submitted in draft form with the Report. It can be revised
778 and resubmitted after each stage of review if deemed appropriate to do so by the program
779 faculty. A final Planning Report is due at the end of the process to coincide with the program
780 response to the additional readers. This final Planning Report will be posted on the web as part
781 of the Program Portfolio and will be used as the basis for the three annual assessments as well as
782 a foundation for the next program review.

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784

785 **SECOND SEMESTER- Late**

786 **A. Preparations for External Review**

787 Except for unusual situations approved by OAP and PAC, external review will be part of
788 all Program Reviews. The program faculty shall forward to OAP the names of at least
789 four individuals they wish to have considered as external reviewer(s). OAP will contact
790 these potential reviewers and other potential reviewers identified by OAP to obtain their
791 curriculum vitae, personal/professional relationships with faculty at CSUSM, prior
792 experience with assessment and program evaluation, and any other relevant information.
793 OAP, after consultation with the College Dean and the PAC, will select one /two external
794 reviewers and make arrangements for the site visit, (ideally, reviewers are to be selected
795 by consensus among all three parties). The external review is funded out of the OAP
796 budget.

797

798 **B. Submit Report to College Dean and OAP**

799 Once it is complete, the Report and draft Planning Report shall be submitted to the
800 College Dean and OAP. The College Dean and the PAC begin review of the documents,
801 in order to offer the program preliminary guidance.

802

803 **YEAR FIVE: FIRST SEMESTER**

804

805 As early as possible this semester the External Reviewer(s) will be invited to campus. Generally
806 they are scheduled to meet with program faculty, attend classes and meet with students, meet
807 with the PAC and with appropriate administrators. These visits are scheduled by OAP in
808 consultation with the program

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813 **The role of the external reviewer**

814

815 The external review will be conducted shortly after completion of the Program Report and draft
816 Planning Report. The External Reviewer(s) will be provided with a copy of the Program

817 Portfolio and other relevant campus documents, the Program Report and draft Planning Report,
818 and a set of instructions describing CSUSM's Program Review process.

819
820 In conducting the review, the External Reviewer(s) will be requested to bear in mind the campus
821 Values, Mission and Vision Statements, and corresponding statements for colleges. The
822 Reviewer's report is part of a process intended to help guide future decisions about the program
823 under review, and should address the issues most important in this context of planning. Concrete
824 suggestions for improvement are expected. Additionally the External Reviewer(s) will be asked
825 to provide guidance and suggestions to the department on their draft Planning Report and
826 specifically the outline for the student learning assessments.

827
828 The External Reviewer(s) will submit the report directly to OAP who will forward the report to
829 program faculty. Program faculty will have an opportunity to submit a written response to the
830 External Reviewer's report, and these documents will be included in the final package of
831 documentation. Upon completion of the program's response, copies of the report and response
832 will be sent to PAC and the program's College Dean.

833

834 **YEAR FIVE: SECOND SEMESTER**

835 **A. Consultation with PAC, Additional Readers, and Other Relevant Parties**

836 PAC and the program's College Dean will review the Report and draft Planning Report,
837 the External Reviewer's report, and the program's response to it (including, when
838 applicable, a revised draft of the Planning Report). These readers offer the program a
839 preliminary evaluation. The **additional readers** (the Provost, the Dean of Library, the
840 Dean of Instructional and Information Technology, the Director of Planning, Design and
841 Construction) may also comment.¹⁴ Upon receipt of these commentaries, program
842 faculty will have an opportunity to respond in writing; however the program is not
843 required to respond. To ensure that all commentaries and program faculty responses are
844 included in the final package of Program Review documentation, these commentaries and
845 responses are routed through OAP.

846

847 Ideally, this stage of the process is the appropriate time for sustained conversation
848 between all parties in the process. By the end of the semester, this cycle of preliminary
849 review, commentary, and program response and a final Planning Report should be
850 completed, and OAP will have received all documentation necessary for PAC to conduct
851 the final review.

852

853 **B. Program Assessment Committee Review**

854 Program Assessment Committee compiles summaries of the various program reviews for
855 the current cycle which are sent as information items to the Academic Senate. Upon
856 Senate receipt, the report summaries are sent to the Provost who forwards a report to the
857 CSUSM President's Office, and a report to the CSU Chancellor's Office for presentation
858 to the CSU Board of Trustees.

859

860 Should the case arise where the PAC finds that the Program Review report fails to
861 document satisfactory program viability, PAC will also send to the Senate a motion

¹⁴ The materials are routed to these additional readers primarily for dissemination of planning information. Responses from these additional readers are welcome, but not required.

862 recommending the formation of an Ad Hoc Program Review Committee (AHPRC; see
863 Appendix C.)

864
865

866 **C. Program Review Follow-Up**

867 When PACs report is given to the Academic Senate, the current Program Review cycle is
868 concluded and the next cycle begins. During the first three years of the next cycle,
869 program faculty should make every reasonable effort, as resources permit, to continue the
870 planned assessments of student learning and to realize any other improvements outlined
871 in its final Planning Report. The substance of that Planning Report will serve as an
872 important point of focus for the next cycle of Program Review. College and University
873 administrators should work with program faculty, over the course of these three years of
874 assessment to ensure that sufficient resources are provided.

875

876 **SUBSTITUTION OF AN ACCREDITATION REPORT**

877

878 Any currently accredited academic program may request to substitute the accreditation report for
879 a program review.

880

881 The PAC, in consultation with the Department, the OAP, the College Dean, and/or the Provost,
882 will determine whether or not to accept an accreditation report in lieu of a review.

883

884 In agreeing to accept an accreditation report in lieu of a review the program must prepare an
885 executive summary guiding the PAC and the additional reviewers, to those parts of the
886 accreditation report that address the student learning outcomes and the assessment of these
887 outcomes by the program. In other words the PAC must clearly understand what the program
888 student learning outcomes are, how they are integrated into the program curriculum, how the
889 program systematically assesses these learning outcomes, and how the results of the assessments
890 are used to improve the curriculum.

891

892

893 **Appendix A: Program Portfolio/ Data Notebook**

894 The Program Portfolio includes the following information organized on a website found via the
895 campus assessment website (www.csusm.edu/assessment) and updated during the fourth and
896 fifth year of the program review cycle. The Programs should review all contents in their portfolio
897 and will be asked to provide some of the information. The Data Notebook includes additional
898 information gathered for the department and the external reviewer(s) that is available on the
899 website but has restricted access. These items are marked with a carrot (^). Additional items in
900 the Data Notebook are generally available campus documents that have been specifically added
901 to facilitate the external review. These are marked with a dollar sign (\$).

902

903 The program portfolio consists of the following information:

904

905 I. Background materials provided by the Office of Academic Programs

906 A. Program Review Information

907 3. Program Review Procedures (\$)

908 4. Selected materials from Previous Program Review Cycle

909 a. Program's Report and Planning Report

910 b. External Reviewer's Report(^)

- 911 c. Dean's Comments(^)
- 912 d. Campus Report to Chancellor's Office
- 913 e. PAC Report to Program
- 914 B. Campus Information (\$)
- 915 1. Campus Values, Mission and Vision Mission Statements
- 916 2. Campus Strategic Goals and Objectives
- 917 3. Campus Student Profile Data (such regularly produced demographic data for all
- 918 students on campus as age, ethnicity, gender, residency, major, average credit
- 919 hour load, etc.)
- 920 C. Curriculum
- 921 5. Catalog Description of Program
- 922 6. Course syllabi
- 923 7. Program Proposal Forms submitted since previous Program Review. (^)
- 924 8. Course frequency and enrollment data for courses related to the degree program
- 925 over the last four years
- 926 D. Students in the Major
- 927 1. Numbers of Majors and Degrees Awarded
- 928 2. Full-time Equivalent Student (FTES) and Student to Faculty Ratio (SFR) Data
- 929 3. Major Student Profile Data (such regularly produced demographic data for
- 930 students in the major as age, ethnicity, gender, residency, average credit hour
- 931 load, etc.)
- 932 4. Graduate Profile Data (such regularly produced demographic data for graduates
- 933 of the program as age, ethnicity, gender, residency, time-to-degree, etc.)
- 934 5. For Graduate Degree Programs:
- 935 k) Annual enrollment history*
- 936 l) Dropout rate* and reasons for non-completion
- 937 m) Undergraduate GPA
- 938 n) Selectivity*-(selection criteria and admission to application ratio)
- 939 o) Graduate student/faculty ratio*
- 940 p) List of Master's Theses/Projects
- 941 q) Entrance exams (GRE, GMAT, LSAT, etc) scores
- 942 r) Placement data for doctoral programs
- 943 s) Number of degrees awarded annually*
- 944 t) Teaching Assistants /Research Assistants headcounts and percent
- 945 employment
- 946 *Available from Institutional Planning and Analysis (IPA)
- 947
- 948 E. Program Faculty
- 949 1. List of Tenured/Tenure-Track Faculty (name, rank/step at appointment, current
- 950 rank/step) (\$)
- 951 2. Demographic Data on All Program Faculty (e.g., gender/ethnicity/rank) (\$)
- 952 F. Resources
- 953 1. Statement of Extent of Library Support (provided by Library)
- 954 2. Statement of Extent of Instructional and Information Technology Services
- 955 Support (provided by IITS)
- 956 3. College Budget for most current year (to be replaced by the budget of the
- 957 Academic Affairs Division for "College-wide" degree programs) (\$)
- 958
- 959 II. Background materials provided by the program faculty.

- 960 A. Program Faculty
- 961 1. Mission Statement of the academic unit offering the degree program
- 962 2. Curriculum Vitae of Tenured/Tenure-Track Faculty (\$)
- 963 3. List of Temporary Faculty for most recent academic year augmented with
- 964 academic credentials or curriculum vitae for most recent academic year (\$)
- 965 B. Program Resources
- 966 1. Budget for most current year of the academic unit offering the degree program
- 967 (\$)
- 968 2. List of Grants/Awards received by program faculty in the preceding five-year
- 969 period (\$)
- 970
- 971 III. Self Study and Planning Report [written by program faculty]
- 972 A. Program Review Report
- 973 B. Matrix of programmatic student learning outcomes and courses where they are
- 974 taught/assessed
- 975 C. Planning Report
- 976
- 977

Appendix B: EXAMPLES OF POSSIBLE TOPICS INCLUDE:

Student Readiness

- 980 4. Have entry-level requirements for the major been adjusted since the last Program
- 981 Review?
- 982 5. How ready are incoming freshmen (respectively, transfer students, and beginning
- 983 graduate students) to begin lower-division (respectively, upper-division, and graduate)
- 984 coursework in the major?
- 985 6. Please describe any relations that program faculty have with counterparts at local high
- 986 schools, community colleges, and nearby four-year institutions, that are used to improve
- 987 the readiness of arriving students.
- 988

Graduates

- 990 3. Are graduates well-prepared to begin in their chosen careers or in advanced study?
- 991 4. What program improvements might enhance the preparation of graduates?¹⁵
- 992

Advising and Mentoring

- 994 4. Describe academic advising procedures in the major.¹⁶
- 995 5. Describe how students in the major are made aware of career opportunities.
- 996 6. Describe the quality and quantity of student contact with the program faculty.¹⁷
- 997

Enrollments

- 999 5. Analyze enrollment trends in the number of majors, including data on how long it takes
- 1000 students to graduate.

¹⁵ According to the November 1997 Academic Senate of the California State University report on Baccalaureate Education in the California State University, "CSU baccalaureate education provides graduates with the knowledge, skills, and social perspective necessary to succeed in their chosen careers or in advanced study."

¹⁶ From Agenda Item 1, September 11-12, 1990, Committee on Educational Policy report on Student Outcomes Assessment in the California State University: "Each academic department should utilize information about how well students are meeting overarching goals ... to advise students at key points in the major."

¹⁷ From the CSUSM Vision Statement: "In its teaching and student services, CSUSM will combine the academic strengths of a large university with the close personal interactions characteristic of smaller institutions."

- 1001 6. Does the major have a sufficient student base to be able to offer required courses often
1002 enough to allow students to make rapid progress toward completion of their degrees?
1003 7. What measures are taken to ensure timely academic progress of students, and how
1004 effective are these?
1005 8. If program faculty have relations with counterparts at local high schools, community
1006 colleges, and nearby four-year institutions, how are these used to attract majors?
1007

1008 **Pedagogy and Instruction** (Throughout, cite course syllabi where appropriate.)

- 1009 6. How do the research and creative activities of the program faculty manifest themselves in
1010 the academic degree program?¹⁸
1011 7. How are different modes of instruction used in the major? In particular, describe how
1012 students are encouraged to become active participants in the learning process¹⁹ and how
1013 technology is used.²⁰
1014 8. Is the academic degree program offered—in whole or in part—off-campus? If so, how is
1015 the quality of the off-campus program maintained?
1016 9. Explain how course staffing is determined by faculty expertise, rank and status (regular
1017 versus adjunct).
1018 10. In courses with multiple sections/instructors, how are the sections coordinated?
1019

1020 **Resources**

- 1021 5. Comment on the adequacy of library resources for achieving student learning outcomes.
1022 6. Comment on the adequacy of computing resources for achieving student learning
1023 outcomes.
1024 7. Comment on the adequacy of laboratories (if appropriate) for achieving student learning
1025 outcomes.
1026 8. Comment on the adequacy of other facilities and resources for achieving student learning
1027 outcomes.
1028

1029 **Extracurricular Activities**

- 1030 3. Describe any extracurricular or co-curricular experiences and activities (for example,
1031 student clubs and organizations, student involvement in research, etc.)
1032 4. What is the level of participation by majors in these activities, both in terms of numbers
1033 of students and depth of commitment?
1034
1035

1036 **Appendix C: Procedures Pertaining to the Ad Hoc Program Review Committee**

1037
1038 In cases where the Senate elects to convene an Ad Hoc Program Review Committee (AHPRC),
1039 the following policies and procedures will govern the formation and activities of the Committee:
1040

- 1041 a. The Senate Executive Committee will instruct NEAC to conduct an election of the
1042 AHPRC membership. This election should occur by February 15 of the year following

¹⁸ From the CSUSM Mission Statement: “Students work closely with a faculty of active scholars and artists whose commitment to sustained excellence in teaching, research, and community partnership enhance student learning.”

¹⁹ From the CSUSM Mission Statement: “California State University San Marcos focuses on the student as an active participant in the learning process.”

²⁰ From the CSUSM Mission Statement: “The university offers rigorous undergraduate and graduate programs distinguished by ... innovative curricula.” From the CSUSM Vision Statement: “California State University San Marcos will become ... known for ... improving learning through creative uses of technology.”

- 1043 the Senate’s decision to convene the committee. All full time faculty of the University
1044 will be eligible to vote in the election, including those members of the program to be
1045 reviewed by the AHPRC.
- 1046 b. Only tenured faculty will be eligible to run for seats on the AHPRC, excluding all faculty
1047 from the program to be reviewed.
 - 1048 c. Composition of the AHPRC is determined as follows. Five voting members will be
1049 elected to serve on the Committee: two representatives from the college in which the
1050 program under review is housed (when the degree program is a “College-wide” program,
1051 these representatives are selected at-large from the other colleges and Library); one
1052 representative from each of the other colleges; one representative from Library. The
1053 committee will also include one non-voting member, a delegate of the Office of the
1054 VPAA. Voting members will select a chair from among their ranks.
 - 1055 d. In case of any seats left vacant by the election, the Chair of the Academic Senate will
1056 appoint members to those seats, in consultation with the respective College Dean and the
1057 VPAA.
 - 1058 e. The AHPRC is charged with the following tasks: to review all Program Review
1059 documents pertaining to the program under review; to conduct a “site visit” to the
1060 program, to consult with that program and clarify further the shortcomings and strengths
1061 of the program; to consult with other appropriate bodies involved in governance of
1062 academic programs (e.g., UCC, BLP, College and University administrators, College
1063 committees, etc.); to prepare a report to the Academic Senate detailing its evaluation of
1064 the program; and to make a final recommendation to the Academic Senate as to whether
1065 the program/unit should be:
 - 1066 Continued,
 - 1067 Placed on probation for 3 years,
 - 1068 Suspended for 2 years, or
 - 1069 Discontinued
 - 1070 f. The Academic Senate will vote on the report and recommendations of the AHPRC. The
1071 report and results of the Senate vote will be forwarded to the respective college Dean and
1072 VPAA for review in order to consider the support needed for implementation of the
1073 improvement plan for the academic program in situations where the program is not
1074 discontinued.
 - 1075 g. In organizing its activities and clarifying its mission, the AHPRC will take additional
1076 guidance from the CSU “Policy on Discontinuance of Academic Degree Programs.